

OPERATIONAL EXPECTATIONS

OE-3: Treatment of Owners

Monitoring Method: Internal Report

Monitoring Frequency: Annually

The Chief Superintendent shall maintain an organizational culture that treats all organization owners with respect, dignity and courtesy.

The Chief Superintendent will:

- 3.1 Manage information in such ways that confidential information is protected.
- 3.2 Effectively handle complaints.
- 3.3 Maintain an organizational culture that:
 - a. values individual differences of opinion;
 - b. reasonably includes people in decisions that affect them;
 - c. provides open and honest communication in all written and interpersonal interaction; and
 - d. focuses on common achievement of the Board's *Results* policies.

Adopted: June 9, 2015